



~CONTRACTOR SUMMARIES~

Klassen Corporation

Industry: **Construction**
Program: **Core ETP Funding**

Improving the Overall Quality of Work

Klassen Corporation is a professional architecture and construction company founded in 1977, providing services to both private and public sector clients in the industries of education, oil and gas, agribusiness, and healthcare. Based in Bakersfield, California, the Klassen Corporation serves not only Kern County, but also has satellite offices in Visalia County and Lancaster County.

Klassen is a small business therefore was eligible for ETP funding under Special Employment Training provisions of the Title 22, California Code of Regulations (CCR), Section 4409(b) in a [High Unemployment Area](#).

In October 2009, Klassen was awarded a contract by the Panel to retrain all of their employees in technology and business skills. Klassen's retraining program was aimed at increasing employee skills, maximizing production, and improving the overall quality of work.

Under the ETP contract, the corporation's constructors, estimators, administrative assistants, managers, and owners participated in retraining in business skills, commercial skills, computer skills, management skills, and continuous improvement.

Klassen received \$31,041 ETP training funds which provided training to 52 workers.

"...the ETP funded training program helped them commit into doing much-needed training. The company is now benefitting from the skills and knowledge their employees have gained from it. More often, training was put off because of immediate 'business' needs, but having this contract compelled them to prioritize training by following a formal training plan from an established curriculum and provide what was most beneficial to their employees and being reimbursed for the training was a great motivation."

-Ms. Andrade, Human Resources Assistant, Klassen Corporation